

Forge Ahead with Neon

Neon Secure Access Ltd 0800 999 4657 enquiries@neonsecureaccess.co.uk



The Forge turned to Neon when their 2-year old system was declared *obsolete!!*

Located minutes from Canary Wharf this prestigious development in Westferry Rd, London E14 chose to install a Neon Video Door Entry system to replace the failing system installed during construction.

The Neon system was installed onto the original systems wiring network, which provided substantial savings on the overall cost of the upgrade.

Specialist Installer ABoeCom Ltd carried out the work in July & August 2017, fitting Neon door panels, power supplies, cameras, distribution nodes and 185 video-phones in the apartments. Neon also supplied "custom" cover-plates to ensure a neat finish to the new door panels thus preventing any disturbance to the building fabric.

The system has 3 Main Entrance panels located at the principle access points (to call all apartments in the development) and 5 Sub Entrance panels located at the entrance to the 5 residential apartment blocks.

Main Entrance panels are able to contact the Concierge Office located within the development.



One of three Main Entrance Panels that can call any apartment in the five blocks located inside the perimeter gates.



One of the five Sub Entrance Panels located at each internal block. The custom cover-plates also house the HD Cameras

Having had the unfortunate experience of the original door entry system being made “obsolete” by the manufacturer (within 2 years of completion), the Management of the Forge development were keen to ensure any replacement system would provide long-term reliable service.

Neon provide a comprehensive 3 Year warranty on system parts. They also provide a guarantee that spares will be available for a minimum of 10 years.

Finally, and to ensure best value over the long-term Neon offer a “20 Year Life Expectancy Pledge” which enables the system owner to call in Neon if any service provider advises them the system is “not repairable” within 20 years of installation. Neon will visit the site, free of charge, and advise what needs to be done to restore the system to full working order.



Every apartment was fitted with the ND4V Colour Video Telephone, which is modular in design for cost effective future servicing.

Andy Boelitz, MD of ABoeCom Ltd, commented “The support from Neon throughout the pre-project planning process and the installation was excellent. The Neon system is very flexible in how it can be installed as there is no central equipment. This in particular made the upgrade works relatively simple for a complex, main entrance – sub entrance scenario”

The Forge Block Management team, from Mayfords Estate Agents, advised “Having had a challenging experience with the original system, installed when the property was built, we chose Neon because of the warranty and parts availability guarantee, as well as the competitive price as all the existing wiring could be retained”.



All door panels incorporate a proximity access reader for residents to gain entry to their block.

If you have a failing door entry system and want a cost effective upgrade call us for help:

**Neon Secure Access Ltd 0800 999 4657 (manufacturer), or
ABoeCom Ltd 01322 380720 (installer)**